

For Immediate Release – 4th March 2014

THE RSPB RENEWS EFULFILMENT CONTRACT WITH UTL

UTL, the part of Unipart Group that focuses on the telecoms, media and consumer sectors, has renewed its fulfilment contract with the Royal Society for the Protection of Birds (RSPB) for a further three years. The contract, originally awarded in 2009, will see UTL continue to handle all of the charity's e-retail, trade, retail logistics and will be serviced from the companies shared user eFulfilment hub in Weedon, Northamptonshire.

The RSPB sells a wide range of products to both members and non-members through its website, www.rspb.org.uk, and mail-order catalogue, its 23 shops across the UK, supermarkets and a growing number of, garden centres and other selected outlets, to fund the charity's conservation efforts.

Simon Ranner, Consumer Sector Director said, "We are delighted to be continuing to work with the RSPB, I am confident that the team will deliver excellent quality and turnaround times, as they do already for many of our customers throughout the UK, supporting a great customer experience. It is also highly satisfying to think that our work with the RSPB helps them to provide further funds for their UK and worldwide conservation work."

Roy Roddy, RSPB's Fulfilment Manager, said "The RSPB's trading operation raises over £3 million profit a year for the charity's conservation work, so it's vital that we offer our supporters and customers a first class service with a 'same day dispatch' on orders placed on the web site, with cost effective deliveries and to our required high quality and environmental standards. UTL continues to demonstrate that they can help us deliver an excellent customer experience."

Ends

For more information about UTL's services, visit www.utl.co.uk or email michelle.newton@unipart.com

Editors' Notes:

About UTL

The quality and service delivery standards expected of outsourced solution providers are exceptionally high in the technology and consumer sectors, driving innovation, service excellence and cost efficiency at every step of the customer journey. UTL is a leading provider of end to end supply chain, repair and returns solutions to the telecoms, media and consumer sectors, providing solutions for global brands such as Vodafone, Sainsbury's BskyB, Samsung, Homebase, H3G, Kimberly Clark and Virgin Mobile.

www.utl.co.uk

About The Unipart Group

The Unipart Group employs around 10,000 people worldwide and has an annual turnover of more than £1billion. It is a leading UK manufacturer, full service logistics provider and consultant in operational excellence.

Operating across a range of market sectors, including automotive, manufacturing, mobile telecoms, rail, retail and technology, Unipart offers a breadth of services from third party logistics to expert consultancy.

All Unipart sites operate according to the Group's proprietary version of Lean known as The Unipart Way. This is a philosophy of working underpinned by tools and techniques that inspires efficiency, flexibility and outstanding customer service in any process.

The company, which is based in Oxford in the UK, has a growing number of international sites supporting a wide range of blue chip clients. For more information visit: www.unipart.com

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